



PL CHEAT SHEET

CURRENT MODEL SELECTOR GUIDE

2 PIN MODELS - UNIVERSAL - 120-277VAC OR MAGNETIC BALLAST

	BASE	MODEL	TYPE	NOTES
<p>GX23 G23-2 GX23-2 G24d-1 G24d-2 G24d-3</p> <p>Note: GX23 and GX23-2 are not generally compatible with each other.</p>	GX23	LED-7300-XXK-G2	Omni	
	G23-2	LED-7311-XXK-G2/G3	Horizontal	
	GX23-2	LED-7312-XXK-G2/G3	Horizontal	
	G24d	LED-7322-XXK-G2/G3	Horizontal	
2 PIN - Ballast Bypass Only 120-277 vac	g24d	LED-7310-XXK-G3	Omni	works with bases g24d/g24q/gx24q
Note: 2 pin PL lamps are NOT listed on DLC or Energy Star.				

4 PIN MODELS

<p>G24q-1 G24q-2 G24q-3</p> <p>DLC Compatibility LED-7330 / 7334-G3 / 7338</p>	Universal - 120-277 VAC or Compatible Electronic Ballast			
	Ballast Compatible - Ballast only.			
	Compatible Ballast lists are on instruction sheets.			
	G24q	LED-7324-XXK-G2	Horizontal	Universal
	DLC	LED-7334-XXK-G3	Horizontal	Ballast Compatible
	G24q	LED-7320-XXK-G2	Omni-Dir.	Universal
DLC	LED-7330-XXK-G2		Ballast Compatible	
G24q	LED-7318-XXA	Vertical	Universal	
DLC	LED-7338-XXA		Ballast Compatible	
LED-7319 - Extension Adapter for use with LED-7318/7338. Sold by the 5 Pack. Adds 1.7".				
Note: Check DLC QPL for 4 pin PL status. LED-7330, LED-7334-G3 and LED-7338 are currently listed				
4 pin PL lamps are NOT Energy Star listed				

PL LAMP DIMMING

BEST OPTION IS A TYPE-C RETROFIT KIT. WEB SITE c-flexretrofits.com

Base Compatibility	
G24q bases are usually compatible with G24q-1, G24q-2, G24q-3. as well as GX24q-1, GX24q-2, GX24q-3 GX24q-4.	<p>GX24q-1 GX24q-2 GX24q-3 GX24q-4</p>
G24d bases usually compatible with G24d-1, G24d-2 and G24d-3.	

OTHER PRODUCTS

High Power 4 pin horizontal or vertical mounting	g24q	LED-7342-XXK-G2		120-277V bypass only
PL-L - 4 pin linear	2g11	LED-7340-XXK-G2	DLC Listed	120-277V bypass only
U-Bent	2g13	LED-15U6-8XXBC-G3	DLC Listed	Ballast Compatible
U-Bent	2g13	LED-18U6-8XXSE-G3	DLC Listed	Bypass - 120-277V SE only

NOTE U-bent are on T8 spec sheets.



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PL LAMP TROUBLESHOOTING

PL LAMPS

- 1.) Please confirm lamp is in an open or semi-enclosed fixture. (not for use in enclosed fixture)
- 2.) Please confirm that the lamp is operating on the correct voltage or compatible ballast. Ballast compatibility lists are available in the instructions or on the spec sheet.
- 3.) Please confirm that the sockets are in good condition and that the lamps are fully seated.
- 4.) Please confirm that there are no sensors, dimmers, or other devices on the circuit.
- 5.) If multiple lamp installation, please confirm that they are installed in parallel.

DEFECTIVE PRODUCT

FOR LARGE RETURNS OR SERIOUS ISSUES PLEASE DISCUSS WITH PM PRIOR TO SUBMITTING RGA.

- 1.) Confirm quantity of lamps on site, and quantity of defective lamps and describe the defect.
- 2.) Get full part number(s) and date code(s).
- 3.) Confirm information from troubleshooting steps 1-5 above.
- 4.) If the ballast is not listed as compatible, then this is not covered by warranty.
- 5.) provide complete information in email and send with RGA form to returns@led-llc.com

FREQUENTLY ASKED QUESTIONS (PL LAMPS)

ARE GX23 AND GX23-2 BASES COMPATIBLE?

Not usually

CAN I USE THIS LAMPS IN A G24Q-3 SOCKET?

Yes, The g24q base pl lamps will fit any g24q-x base.

CAN I USE G24Q LAMP IN A GX24Q SOCKET?

Yes.

CAN I USE THESE IN ENCLOSED FIXTURES?

No.

WHAT IS THE BEST OPTION FOR A DIMMABLE PL LAMP?

Type C product (C-Flex)

ARE THESE LAMPS LINE VOLTAGE DIMMABLE? 0-10V DIMMABLE?

No. Please see type C product (C-Flex)

WHAT ARE EMG OPTIONS FOR PL LAMPS?

Hot Spots can be used. LED-7320/7324-G3 work with LED-EMG-10WCP or LED-EMG-05WCP